

TERMS AND CONDITIONS
“SPECIAL OFFER AT LAZADA
WITH HSBC CREDIT CARDS”

(This Terms and Conditions takes effect from 16 August 2021)

Customer is advised to note that participating in the Promotion program or accepting the promotional benefits offered by the program shall mean that Customer has read, understood and accepted this Terms and Conditions.

1. The “**Special Offer at Lazada with HSBC Credit Cards**” Promotion (the “**Promotion**”) is applied at Lazada and takes effect from **16 August 2021 to 31 December 2021**

2. (the “**Promotion Period**”)

3. This Promotion is applicable for customers who satisfy any and all the following conditions: (“**Eligible Customer**” or “**Eligible Cardholder**” or “**Cardholder**”)

2.1 Promotion is applicable for HSBC cardholders who are holding the following credit cards issued by HSBC Bank (Vietnam) Ltd. (“**HSBC**” or “**Bank**”) in Vietnam:

- HSBC Premier World Mastercard® Credit Card
- HSBC Visa Platinum Credit Card
- HSBC Visa Cash Back Credit Card
- HSBC Visa Classic Credit Card

(These credit cards shall be referred to as “**HSBC Credit Cards**” or “**Cards**”)

2.2 Holding Lazada membership accounts at www.lazada.vn or Lazada Application (“**Lazada**”).

4. This Promotion shall not apply for:

- The Promotion is not applicable for HSBC Corporate Credit Card.
- Cardholders will not be eligible for this Promotion if his/her Credit Card is delinquent, blocked.

Note: Cardholders with cards yet to be activated will have to activate their Cards prior to purchase.

5. **Details of the Promotion:**

5.1 **Offer details (“Offer”):**

Offer 1: Discount **VND 50,000** on spends of **VND 500,000** and above at website or Lazada application with HSBC Credit Cards

- Applicable from **12:00 PM to 11:59 PM** on **Monday to Sunday** every week (“**Promotional Day**”) during Promotion Period, based on Vietnam Time GMT+7 and Lazada system
- Applicable for the **first 100 Eligible Cardholders** on each Promotional Day.
- Maximum 1 time/ Promotion Week/ Eligible Cardholder (based on HSBC card number and registered email on Lazada’s account)

Offer 2: Discount **VND 350,000** directly on spends of **VND 3,000,000** and above at website or Lazada application with HSBC Credit Cards

- Applicable from **9:00 AM to 11:59 PM** on **9,10&11/9, 10,28,29,30&31/10, 11/11, 12,13&14/12/2021** (“Promotional Day”) during Promotion Period, based on Vietnam Time GMT+7 and Lazada system
- Applicable for the **first 100 Eligible Cardholders** on each Promotional Day.
- Maximum 1 time/ Promotion Month/ Eligible Cardholder

5.2 How to enjoy the Offer:

- The Eligible Cardholder must sign in their Lazada Vietnam membership accounts or create a new account
- Collect voucher and add to account’s wallet
- At the payment stage, after the Eligible Cardholder input information required, the Discount (if applicable) shall be displayed automatically before Cardholder makes payment.

5.3 Eligible Cardholders may not receive the Offer if the each Offers allocated for each Promotional Day run out.

5.4 Any remaining Offers from the previous Promotional Day will be accumulated for the following Promotional Day.

5.5 Full details of this Promotion shall be announced on HSBC's website (www.hsbc.com.vn) , and Lazada from 16 August 2021 onwards.

5.6 The Offers is not applied in conjunction with other promotional programs and promotional codes applied by Lazada.

5.7 Promotion is not applicable in conjunction with other promotions which are organized between Lazada and HSBC during the Promotion Period.

5.8 Promo code is not applied in conjunction with 0% Instalment Plan Program.

5.9 The Offer is applicable to all products on Lazada, except baby formula milk, baby accessories, Vinamilk products, some other products which are sold and collected by sellers as indicated by Lazada.

5.10 The Promotion only applies for retail customers. Lazada reserves the right to refuse the application of the Promotion to any purchase which appears or is proven to be made by traders.

5.11 Promotion cannot be replaced with any other products or exchanged for cash.

5.12 The Eligible Cardholder shall be bound by the Terms and Conditions of this Promotion.

5.13 Purchases at Lazada Vietnam will be subject to terms and conditions of Lazada. All matters related to the Offer on Lazada, please contact Lazada for consultant. Other matters relate to Promotion, please contact HSBC for resolving.

- Hotline Lazada: 1900 1007
- HSBC Contact Center (operate daily from 8AM to 10PM): (84 28) 37 247 247 (the South) or (84 24) 62 707 707 (the North)

5.14 The Cardholders may be requested by HSBC to provide the financial invoice and relevant supporting documents to prove that the transaction is eligible. In case that the Cardholder does not or fails to prove that the transaction is eligible, he/she shall not enjoy the Promotion.

6. In case of any dispute arising out of or in connection with this Promotion, Lazada and HSBC shall resolve disputes in co-operation with customers. If the parties fail to reach an agreement, disputes shall be resolved at the competent courts in accordance with Vietnamese laws.
7. This Terms and Conditions is subject to changes at any time as HSBC and Lazada may deem fit. Changes (if any) shall be notified or registered in accordance with the relevant laws and updated on website of HSBC and Lazada prior to application.
8. This Terms and Conditions shall be applied simultaneously with terms and conditions of Credit Card Cardholder Agreement.
9. This Terms and Conditions is made in Vietnamese and english. In case of any discrepancy or inconsistency between the English version and Vietnamese version, the Vietnamese version shall prevail.