

TERMS AND CONDITIONS**“DISCOUNT VND 20,000 AT SHOPEEFOOD WITH HSBC CREDIT CARDS”**

(This Terms and Conditions takes effect from 22/03/2022)

Customers are advised to note that participating in the Promotion program or accepting the promotional benefits offered by the program means that Customer has read, understood and accepts these Terms and Conditions.

1. The **“Discount VND 20,000 at ShopeeFood with HSBC Credit Cards”** Promotion (the **“Promotion”**) is applied at Shopee and takes effect from **22/03/2022 to 31/05/2022** (the **“Promotion Period”**)
2. This Promotion is applicable for customers who satisfy all the following conditions: (**“Eligible Customer”** or **“Eligible Cardholder”** or **“Cardholder”**)

2.1 Promotion is applicable for HSBC cardholders who are holding the following credit cards issued by HSBC Bank (Vietnam) Ltd. (**“HSBC”** or **“Bank”**) in Vietnam:

- HSBC Premier World Mastercard® Credit Card
- HSBC Visa Platinum Credit Card
- HSBC Visa Cash Back Credit Card
- HSBC Visa Classic Credit Card

(These credit cards shall be referred to as **“HSBC Credit Cards”** or **“Cards”**)

2.2 Cardholder spends during Promotion period and satisfy all conditions given below in Clause 4.

2.3 Cardholders will not be eligible for this Promotion if their Credit Card is delinquent, blocked.

Note: Cardholders with card yet to be activated will have to activate their Cards prior to purchase.

3. Details of the Promotion:**3.1 Offer details (“Offer”):**

Discount VND 20,000 on spends of **VND 100,000** and above at ShopeeFood (not included delivery cost) with HSBC credit cards during promotion period.

- Applicable from 9:00AM to 23:59 on Tuesday every week (**“Promotional Day”**) during the Promotion Period
- Limited Promo code during each Promotional Day
- Each Eligible Cardholder can only receive 01 offer during the Promotion Day
- Applies to food and beverage delivery services provided by transport units in cooperation with FOODY.
- Offers will not be re-issued with orders canceled for any reason.

3.2 Eligible transactions:

- Are successful transactions made by HSBC Credit Card as stated in clause 3.1 and are not cancelled/ refunded during the promotional period
4. Eligible Cardholders will not receive the reward if the Offers allocated for Promotional Day run out.
 5. How to receive the discount:
 - a. Create or Sign in into your Shopee or Now account
 - b. Choose NowFood within Shopee app (if you choose using on Shopee app)
 - c. Select your city and favorite food
 - d. Choose payment with HSBC credit card and input/collect voucher HSBC20 to enjoy offer.
 - e. Place an order and pay with HSBC Card.
 6. Eligible Transactions (“**Eligible Transaction**”) do not include transactions relating to alcohol, cigarette and other promotion restricted products. Eligible transactions do not include transactions relating to alcohol purchase for customers under 18 years old.
 7. The Cardholders may be requested by HSBC to provide the financial invoice and relevant supporting documents to prove that the transaction is eligible. In case that the Cardholder does not or fails to prove that the transaction is eligible, he/she shall not enjoy the Promotion.
 8. Full details of this Promotion shall be announced on HSBC's website (www.hsbc.com.vn) and ShopeeFood from 22/03/2022 onwards.
 9. Purchases at ShopeeFood will be subject to terms and conditions of ShopeeFood. All matters related to the products/ services on ShopeeFood, please contact ShopeeFood for consultant. Other matters relate to Promotion, please contact HSBC for resolving.
 - Hotline ShopeeFood: 0945551228
 - HSBC Contact Center (operate daily from 8AM to 10PM): (84 28) 37 247 247 (the South) or (84 24) 62 707 707 (the North)
 10. In case of any dispute arising out of or in connection with this Promotion, HSBC shall resolve disputes in co-operation with customers. If the parties fail to reach an agreement, disputes shall be resolved at the competent courts in accordance with Vietnamese laws.
 11. These Terms and Conditions shall be applied simultaneously with terms and conditions of Credit Card Cardholder Agreement.
 12. These Terms and Conditions are subject to changes at any time as HSBC and Foody may deem fit. Changes (if any) shall be notified or registered in accordance with the relevant laws and updated on website of HSBC prior to application.
 13. These Terms and Conditions is made in Vietnamese and english. In case of any discrepancy or inconsistency between the English version and Vietnamese version, the Vietnamese version shall prevail.