

TERMS AND CONDITIONS
“APPLE OFFER AT TIKI
WITH HSBC CREDIT CARDS”

(This Terms and Conditions takes effect from 22 October 2021)

Customer is advised to note that participating in the Promotion program or accepting the promotional benefits offered by the program shall mean that the Customer has read, understood and accepted these Terms and Conditions.

1. The **“Apple offers at Tiki on HSBC Credit Card”** Promotion (the **“Promotion”**) is applicable at Tiki and takes effect from **22 October 2021 to 31 December 2021** (the **“Promotion Period”**)
2. This Promotion is applicable for customers who satisfy all the following conditions: (**“Eligible Customer”** or **“Eligible Cardholder”** or **“Cardholder”**)

2.1 Promotion is applicable for HSBC cardholders who are holding the following credit card issued by HSBC Bank (Vietnam) Ltd. (**“HSBC”** or **“Bank”**) in Vietnam:

- HSBC Premier World Mastercard® Credit Card
- HSBC Visa Platinum Credit Card
- HSBC Visa Cash Back Credit Card
- HSBC Visa Classic Credit Card

(These credit cards shall be referred to as **“HSBC Credit Cards”** or **“Cards”**)

2.2 Holding Tiki membership accounts at www.tiki.vn or Tiki Application (**“Tiki”**).

3. This Promotion shall not apply for:
 - The Promotion is not applicable for HSBC Corporate Credit Card.
 - Cardholders will not eligible for this Promotion if his/her Credit Card is delinquent or blocked.Note: Cardholders with card yet to be activated will have to activate their Cards prior to purchase.

4. Details of the Promotion:

4.1 Offer details (“Offer”):

Discount **VND 500,000** directly on spends of **VND 10,000,000** and above for Apple products (excluding iPhone 13 series), distributed by Tiki Trading at website or Tiki application, using your HSBC Credit Card, during the Promotion Period.

- Applicable for the **first 300 Eligible Cardholders** during Promotion Period.
- Cardholder can only avail the offer once during the Promotion Period.

4.2 How to enjoy the Offer:

- The Eligible Cardholder must sign in to their Tiki membership accounts or create a new account

- At the payment stage, the Eligible Cardholder is required to choose payment method by HSBC Credit Card to enjoy the Offer. VND VND 500,000 discount (if applicable) shall be displayed automatically before Cardholder makes payment.
- 4.3** Eligible Cardholders may not receive the Offer if the Offers allocated for the Promotion runs out.
- 4.4** Applicable in conjunction with other promotions and offers by Tiki Xu
- 4.5** Full details of this Promotion shall be announced on HSBC's website (www.hsbc.com.vn), and Tiki from 22 October 2021 onwards.
- 4.6** The Offer is not re-issued in case the order is cancelled or exchanged due to any reason.
- 4.7** The Promotion cannot be exchanged for cash, other products, or transferred in any form.
- 4.8** The Promotion only applies for retail customers. Tiki reserves the right to refuse the offer to any purchase which appears or is proven to be made by traders.
- 4.9** The Eligible Cardholder shall be bound by the Terms and Conditions of this Promotion and of Tiki as stated [here](#).
- 4.10** Purchases at Tiki will be subject to terms and conditions of Tiki. For all matters related to the Offer on Tiki, please contact Tiki for consultant. Other matters relating to the Promotion, please contact HSBC for resolution.
 - Hotline Tiki: 1900 6035 or email: hotro@tiki.vn
 - HSBC Contact Center (operate daily from 8AM to 10PM): (84 28) 37 247 247 (the South) or (84 24) 62 707 707 (the North)
- 4.11** The Cardholders may be requested by HSBC to provide the financial invoice and relevant supporting documents to prove that the transaction is eligible. In case that the Cardholder does not, or fails, to prove that the transaction is eligible, he/she shall not enjoy the Promotion.
- 5.** In case of any dispute arising out of or in connection with this Promotion, Tiki and HSBC shall resolve disputes in co-operation with customers. If the parties fail to reach an agreement, disputes shall be resolved at the competent courts in accordance with Vietnamese laws.
- 6.** This Terms and Conditions shall be applied simultaneously with terms and conditions of Credit Card Cardholder Agreement.
- 7.** These Terms and Conditions are subject to changes at any given time, as HSBC and Tiki may deem fit. Changes (if any) shall be notified or registered in accordance with the relevant laws and updated on website of HSBC and Tiki prior to application.
- 8.** These Terms and Conditions are made in Vietnamese and english. In case of any discrepancy or inconsistency between the English version and Vietnamese version, the Vietnamese version shall prevail.