



TERMS AND CONDITIONS

“OFFER AT AGODA WITH HSBC CREDIT CARDS”

(This Terms and Conditions takes effective from 28/02/2019)

Customer is advised to note that participating in the Promotion program or accepting the promotional benefits offered by the program shall mean that Customer has read, understood and accepted this Terms and Conditions.

1. The **“Offer at Agoda with HSBC Credit Cards”** Promotion (**“Promotion”**) shall be effective from **11 January 2019 to 30 April 2019** (**“Promotion Period”**).
2. Promotion is applicable for customers who meet the following requirements (**“Eligible Cardholders”** or **“Cardholders”**): HSBC cardholders who are holding the following credit cards issued by HSBC Bank (Vietnam) Ltd. (**“HSBC”** or **“Bank”**) in Vietnam:
 - HSBC Premier World MasterCard® Credit Card
 - HSBC Visa Platinum Credit Card
 - HSBC Visa Cash Back Credit Card
 - HSBC Visa Classic Credit Card

(These credit cards shall be referred to as **“HSBC Credit Cards”** or **“HSBC Cards”**)

Note:

- The Promotion is not applicable for HSBC Corporate Credit Card.
- Cardholders will not be eligible for this Promotion if his/her Credit Card is delinquent, blocked at HSBC.
- Cardholders with card yet to be activated will have to activate their Cards prior to purchase.

3. Promotion Details:

3.1 Offer details (“Offer”):

- Get directly **15%** off hotel deals worldwide every **Friday, Saturday, Sunday;** and
- Get directly **7%** off hotel deals worldwide on other days

for transactions of booking pre-paid hotels at website www.agoda.com/hnavietnam or Agoda Application (**“Agoda”**) by HSBC Cards.

3.2 Promotion Period (based on Vietnam Time GMT+7 and Agoda system):

- Booking Period: From 00:00 AM 11 January 2019 to 11:59 PM 30 April 2019
- Stay Period: From 00:00 AM 11 January 2019 to 11:59 PM 31 July 2019

3.3 How to enjoy the Offer:

- The Eligible Cardholder is required to access Agoda by one of below methods:

- Access the link: www.agoda.com/hnavietnam (“Agoda Offer Website”); OR
- Scan QR Code at Agoda Offer Website to enjoy the Offer on Agoda Application;



- The Cardholder selects the eligible pre-paid hotels and room types (hotels tagged as “**Promo Eligible**”)
- At the payment stage, Cardholder enters eligible HSBC Cards information
- The Offer shall be displayed automatically at “**Payment Details**” once the Cardholder has input the valid information, and before making payment.
The discount shall be appeared before the hotel taxes and services fee line and shall be applied before the final price of the booking.
- If Cardholder could not enjoy the Offer, please log out and re-click on the Agoda Offer Website.

3.4 The total Offer Budget available during this Promotion is VND 537,420,000. HSBC and Agoda, based on the time of payment (Vietnam Time and Agoda’s system time), will give discount to Cardholder. Eligible Cardholders who make payment during Promotion Period might not receive the Offer if the allocated budget for the Promotion runs out.

3.5 Promotion is applicable to booking made through a dedicated landing page www.agoda.com/hnavietnam or through Agoda Application by scanning QR Code.

3.6 Promotion is applicable to hotel room charges only (excluding local taxes, service fees and additional charges).

3.7 Offer is non-transferable and non-cumulative and cannot be used in conjunction with any other discount, promotions, discounted items and fixed price items (unless specified).

3.8 The Promotion cannot be exchanged for cash or other products.

3.9 Eligible Cardholders are bound by the Terms and Conditions of this Promotion and of Agoda at [here](#).

3.10 Purchases at Agoda will be subject to terms and conditions of Agoda at www.agoda.com/hnavietnam. All matters relate to the booking at Agoda, please contact Agoda for consultant. Other matters relate to Promotion, please contact HSBC for resolving.

- Hotline Agoda: 028 44582393 (only for completed booking (generated booking ID) concerns)
- Contact Center (operate daily from 8AM to 10PM): (84 28) 37 247 247 (the South) or (84 24) 62 707 707 (the North)

- 3.11** Offer is not applicable for payments made directly at hotels.
- 3.12** Promotion details of the Program will be posted on www.hsbc.com.vn and Agoda from 28 February 2019 onwards.
- 3.13** The Cardholders may be requested by HSBC to provide the financial invoice and relevant supporting documents to prove that the transaction is eligible. In case that the Cardholder does not or fails to prove that the transaction is eligible, HSBC reserves the right to deduct his/her transactions from the value of eligible purchase transactions.
- 4.** In case of any dispute related to this Promotion, Agoda and HSBC shall resolve disputes in co-operation with the customer. If the parties fail to reach an agreement, disputes will be resolved in accordance with Vietnamese laws.
 - 5.** This Terms and Conditions shall be applied simultaneously with terms and conditions of Credit Card Cardholder Agreement.
 - 6.** These Terms and Conditions can be amended at any time by Agoda and HSBC. After completing necessary procedures as required by law, the adjustment will be updated on HSBC and Agoda website before applied date.
 - 7.** These Terms and Conditions are available in both English and Vietnamese versions. In case of any discrepancy or inconsistency between the English version and Vietnamese version, the Vietnamese version shall prevail.