

TERMS AND CONDITIONS "HAPPY WEEKEND OFFER AT LAZADA WITH HSBC CREDIT CARDS"

(This Terms and Conditions takes effect from 3 July 2020)

Customer is advised to note that participating in the Promotion program or accepting the promotional benefits offered by the program shall means that Customer has read, understood and accepted this Terms and Conditions.

- The "Happy Weekend Offer at Lazada with HSBC Credit Cards" Promotion (the "Promotion") is applied at Lazada and takes effect from 3 July 2020 to 30 September 2020 (the "Promotion Period")
- 2. This Promotion is applicable for customers who satisfy any and all the following conditions: ("Eligible Customer" or "Eligible Cardholder" or "Cardholder")
 - **2.1** Promotion is applicable for HSBC cardholders who are holding the following credit cards issued by HSBC Bank (Vietnam) Ltd. ("HSBC" or "Bank") in Vietnam:
 - HSBC Premier World Mastercard® Credit Card
 - HSBC Visa Platinum Credit Card
 - HSBC Visa Cash Back Credit Card
 - HSBC Visa Classic Credit Card
 (These credit cards shall be referred to as "HSBC Credit Cards" or "Cards")
 - **2.2** Holding Lazada Vietnam membership accounts at www.lazada.vn or Lazada Application ("Lazada")
- 3. This Promotion shall not apply for:
 - The Promotion is not applicable for HSBC Corporate Credit Card.
 - Cardholders will not eligible for this Promotion if his/her Credit Card is delinquent, blocked.

 Note: Cardholders with card yet to be activated will have to activate their Cards prior to purchase.

4. Details of the Promotion:

- **4.1 Offer details ("Offer"):** Get **VND 200,000** directly on spends of **VND 1,500,000** and above at Lazmall or "Bách hóa Lazada" in website and application of Lazada and paid by HSBC Credit Cards
 - Applicable from 9:00 AM to 11:59 PM on Friday, Saturday every week ("Promotional Week") during Promotion Period, based on Vietnam Time GMT+7 and Lazada system
 - Applicable for the first 100 Eligible Cardholders on each Promotional Week.

4.2 How to enjoy the Offer:

- The Eligible Cardholder must sign in/sign up their Lazada Vietnam membership accounts
- Collect voucher and add to account's wallet

- At the payment stage, after the Eligible Cardholder input information required, the Discount of VND 200,000 (if applicable) shall be displayed automatically before Cardholder makes payment.
 - **4.3** Each Eligible Cardholder (based on HSBC Credit Card information and Cardholder email address registered for purchase on Lazada) may only receive the Offer maximum one (1) time only during the Promotional Week.
 - **4.4** Eligible Cardholders may not receive the Offer if the Offers allocated for each Promotional Week run out.
 - **4.5** Any remaining Offers from the previous Promotional Week will be accumulated for the following Promotional Week.
- **4.6** Full details of this Promotion shall be announced on HSBC's website (www.hsbc.com.vn), and Lazada from 03 July 2020 onwards.
- **4.7** The Offers is not applied in conjunction with other promotional programs and promotional codes applied by Lazada.
- **4.8** Promotion is not applicable in conjunction with other promotions which are organized between Lazada and HSBC during Promotion Period.
- **4.9** Promo code is not applied in conjunction with 0% Instalment Plan Program.
- **4.10** The Offer is applicable to all products on Lazada, except baby formula milk, baby accessories, Vinamilk products, some other products which are sold and collected by sellers as indicated by Lazada.
- **4.11** The Promotion only applies for retail customers. Lazada reserves the right to refuse the application of the Promotion to any purchase which appears or is proven to be made by traders.
- **4.12** Promotion cannot be replaced with any other products or exchanged for cash.
- **4.13** The Eligible Cardholder shall be bound by the Terms and Conditions of this Promotion.
- **4.14** Purchases at Lazada Vietnam will be subject to terms and conditions of Lazada. All matters related to the Offer on Lazada, please contact Lazada for consultant. Other matters relate to Promotion, please contact HSBC for resolving.
 - Hotline Lazada: 1900 1007
 - Contact Center (operate daily from 8AM to 10PM): (84 28) 37 247 247 (the South) or (84 24) 62 707 707 (the North)
- **4.15** The Cardholders may be requested by HSBC to provide the financial invoice and relevant supporting documents to prove that the transaction is eligible. In case that the Cardholder does not or fails to prove that the transaction is eligible, he/she shall not enjoy the Promotion.
- 5. In case of any dispute arising out of or in connection with this Promotion, Lazada and HSBC shall resolve disputes in co-operation with customers. If the parties fail to reach an agreement, disputes shall be resolved at the competent courts in accordance with Vietnamese laws.
- **6.** This Terms and Conditions shall be applied simultaneously with terms and conditions of Credit Card Cardholder Agreement.

- 7. This Terms and Conditions is subject to changes at any time as HSBC and Lazada may deem fit. Changes (if any) shall be notified or registered in accordance with the relevant laws and updated on website of HSBC and Lazada prior to application.
- **8.** This Terms and Conditions is made in Vietnamese and english. In case of any discrepancy or inconsistency between the English version and Vietnamese version, the Vietnamese version shall prevail.