

TERMS AND CONDITIONS
**“HAPPY WEEKEND OFFER AT TRAVELOKA
WITH HSBC CREDIT CARDS”**

(This Terms and Conditions takes effect from 23 August 2019)

Customer is advised to note that participating in the Promotion program or accepting the promotional benefits offered by the program shall mean that Customer has read, understood and accepted this Terms and Conditions.

1. The **“Happy Weekend Offer at Traveloka with HSBC Credit Cards”** Promotion (the **“Promotion”**) is applied at **Traveloka** and takes effect from **23 August 2019 to 31 December 2019** (the **“Promotion Period”**)
2. This Promotion is applicable for customers who satisfy any and all the following conditions: (**“Eligible Customer”**)

2.1 Promotion is applicable for HSBC cardholders who are holding the following credit cards issued by HSBC Bank (Vietnam) Ltd. (**“HSBC”** or **“Bank”**) in Vietnam:

- HSBC Premier World Mastercard® Credit Card
- HSBC Visa Platinum Credit Card
- HSBC Visa Cash Back Credit Card
- HSBC Visa Classic Credit Card

(These credit cards shall be referred to as **“HSBC Credit Cards”** or **“Cards”**)

2.2 Holding Traveloka membership accounts (**“Traveloka”**)

3. This Promotion shall not apply for:
 - The Promotion is not applicable for HSBC Corporate Credit Card.
 - Cardholders will not be eligible for this Promotion if his/her Credit Card is delinquent, blocked.

Note: Cardholders with card yet to be activated will have to activate their Cards prior to purchase.

4. Details of the Promotion:

4.1 Offer details (“Offer”):

Offer	Promotion Code Quantity
Offer 1: Get Promo Code: HSBCVIEW equivalent to 15% off , (maximum VND 250.000 on each bill) directly on spends of VND 1,200,000 and above for hotel booking at Traveloka application with HSBC Credit Cards.	Applicable for the first 150 Eligible Cardholders on each Promotional Week
Offer 2: Get Promo Code: HSBCBAY valued at VND 250.000 directly for spends of VND 2,500,000 and above for internal and domestic flight booking at Traveloka with HSBC Credit Cards.	Applicable for the first 210 Eligible Cardholders on each Promotional Week

Offer 3: Get Promo Code: HSBCX valued at VND 250.000 directly for spends of VND 2,500,000 and above for internal and domestic Xperience bill at Traveloka with HSBC Credit Cards.	Applicable for the first 60 Eligible Cardholders on each Promotional Week
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4.2 Promotion Period:

- Applicable from **9:00 AM Friday to 11:59 PM Sunday** every week (“Promotional Week”) during Promotion Period, based on Vietnam Time GMT+7 and Traveloka system
- Stay and flight period: From 9:00 AM **23 August 2019** to 11: 59 PM **31 December 2019**

4.3 How to enjoy the Offer:

- At the payment stage, the Eligible Cardholder is required to choose payment method by HSBC Card and input Promotion Code to enjoy the Offer. The Discount (if applicable) shall be displayed automatically before Cardholder makes payment.

4.4 Eligible Cardholder (using 1 phone number, 1 email, 1 HSBC Card, and 1 device) is entitled to enjoy the Offer maximum **one (01) time for Promo Code “HSBCVIEW”, one (01) time for Promo Code “HSBCBAY” and one (01) time for Promo Code “HSBCVIEW” during each Promotional Week.**

4.5 Eligible Cardholders may not receive the Offer if the Offers allocated for each Promotional Week run out.

4.6 Any remaining Offers from the previous Promotional Week will be accumulated for the following Promotional Week.

4.7 The Promotion is applicable for:

- All pre-paid hotels and destinations
- All room types, depending on each hotel’s policy
- All airlines
- Domestic flights within Vietnam and for international flights with Vietnam as the arrival or departure country
- Internation and domestic Xperience bill
- Transactions in VND
- Bookings made on Traveloka Application (version 2.15.0 or later on Android and iOS)

4.8 The Promotion is not applicable in conjunction with other promotions of Traveloka.

4.9 The Promotion cannot be exchanged for cash or applied for other products.

4.10 Traveloka reserves the right at any time to blacklist identified customers who are deemed to have violated the promotion Terms and Conditions or have misused the Offer, from using future Traveloka Offer. Misuse of promotion is defined as any event in which Traveloka has evidences that the use of the Promotion was in error, fraudulent or done for commercial gain.

4.11 Traveloka shall not be liable to offer a replacement for discounts or promotion codes that are discontinued, cancelled whether due to fraud or used improperly.

4.12 Full details of this Promotion shall be announced on HSBC's website (www.hsbc.com.vn) , and Traveloka from 02 January 2019 onwards.

4.13 The Eligible Cardholder shall be bound by the Terms and Conditions of this Promotion.

4.14 Purchases at Traveloka will be subject to terms and conditions of Traveloka. All matters relate to the hotel or Combo hotel and flight booking at Traveloka, please contact Traveloka for consultant. Other matters relate to Promotion, please contact HSBC for resolving.

- Hotline Traveloka: 1900 6978
- Contact Center (operate daily from 8AM to 10PM): (84 28) 37 247 247 (the South) or (84 24) 62 707 707 (the North)

4.15 The Cardholders may be requested by HSBC to provide the financial invoice and relevant supporting documents to prove that the transaction is eligible. In case that the Cardholder does not or fails to prove that the transaction is eligible, he/she shall not enjoy the Promotion.

- 5.** In case of any dispute arising out of or in connection with this Promotion, Traveloka and HSBC shall resolve disputes in co-operation with customers. If the parties fail to reach an agreement, disputes shall be resolved at the competent courts in accordance with Vietnamese laws.
- 6.** This Terms and Conditions shall be applied simultaneously with terms and conditions of Credit Card Cardholder Agreement.
- 7.** This Terms and Conditions is subject to changes at any time as HSBC and Traveloka may deem fit. Changes (if any) shall be notified or registered in accordance with the relevant laws and updated on website of HSBC and Traveloka prior to application.
- 8.** This Terms and Conditions is made in Vietnamese and english. In case of any discrepancy or inconsistency between the English version and Vietnamese version, the Vietnamese version shall prevail.