

TERMS AND CONDITIONS**“OFFER IN TIKI WITH HSBC CREDIT CARDS”**

(This Terms and Conditions takes effective from 01/05/2020)

1. The “**Offer in Tiki with HSBC Credit Cards**” Promotion (“**Promotion**”) shall be effective from 01/05/2020 to 30/06/2020 (“**Promotion Period**”).

2. Promotion is applicable for customers who meet all the following requirements (“**Eligible Cardholders**” or “**Cardholders**”):

2.1 HSBC cardholders who are holding the following credit cards issued by HSBC Bank (Vietnam) Ltd. (“**HSBC**” or “**Bank**”) in Vietnam:

- HSBC Premier World Mastercard® Credit Card
- HSBC Visa Platinum Credit Card
- HSBC Visa Cash Back Credit Card
- HSBC Visa Classic Credit Card

(These credit cards shall be referred to as “**HSBC Credit Cards**” or “**Cards**”)

2.2 Holding Tiki membership accounts at <http://tiki.vn/> or Tiki App (“**Tiki**”)

This promotion is not applied:

- The Promotion is not applicable for HSBC Corporate Credit Card.
- Cardholders will not eligible for this Promotion if his/her Credit Card is delinquent, blocked.
- Cardholders with card yet to be activated will have to activate their Cards prior to purchase.

3. Promotion Details:

3.1. Offer details (“Offer”):

- **Discount VND 70,000 on Book, Mom&Baby (except diapers and milk), FMCG (except instant noodle, cooking oil and beer), Fashion, Laptop – IT, Phone – Tablet, Camera, IT Accessories category with minimum spending from VND 700,000 with HSBC Credit Cards from 9:00AM to 24:00PM on Fri, Sat during promotion period.**
- **Products provide Tiki Trading and applied on Tiki App.**
- Applicable for the **first 52 Eligible Cardholders** per day during Promotion time
- Each Eligible Cardholder (based on HSBC Credit Card information and Cardholder email address registered for purchase on Tiki) may only receive the Offer one (1) time only per promotion month.

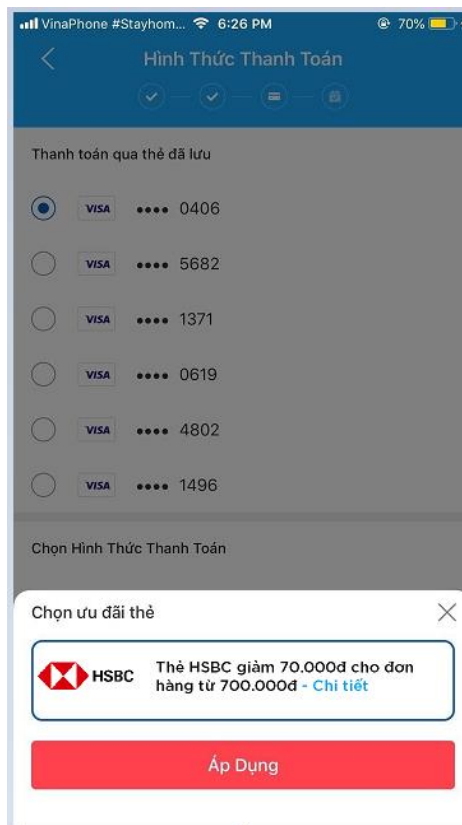
3.2. Each Eligible Transaction are successful purchases with orders valued in accordance with Article 3.1 at Tiki with HSBC Credit Cards and shall not be cancel / refund later

3.3. How to receive offer:

Cardholder logs in / registers Tiki member account at Tiki application

Following those steps:

- **Step 1:** choose product you would like to buy
- **Step 2:** check your cart
- **Step 3:** make payment
- **Step 4:** choose time, delivery process, and choose “next”
- **Step 5:** choose payment by credit card/ debit card
- **Step 6:** input your HSBC credit card to payment, Tiki will show pop up offer of HSBC and choose “Apply” to receive offer



- **Step 7:** finish your payment process

3.4. Eligible Cardholders may not receive the Offer if the Offers allocated for Promotion run out.

3.5. Promotion details of the Program will be posted on HSBC website and Tiki from 01/05/2020 onwards.

3.6. The Offer is not applied in conjunction with other promotional programs and promotional codes applied at Tiki.

- 3.7. The Promotion cannot be exchanged for cash or other products.
- 3.8. The Promotion only applies for retail customers. Tiki reserves the right to refuse the application of the Promotion to any purchase which appears or is proven to be made by traders.
- 3.9. Eligible Cardholder is bound by this Terms and Conditions.
- 3.10. Purchases at Tiki Vietnam will be subject to terms and conditions of Tiki. All matters related to the Offer on Tiki, please contact Tiki for consultant. Other matters relate to Promotion, please contact HSBC for resolving.
- Hotline Tiki: 1900 6035 (working hour from 8 am to 9pm) or email: hotro@tiki.vn
 - HSBC Contact Center (operate daily from 8AM to 10PM): (84 28) 37 247 247 (the South) or (84 24) 62 707 707 (the North)
- 3.11. The Cardholders may be requested by HSBC to provide the financial invoice and relevant supporting documents to prove that the transaction is eligible. In case that the Cardholder does not or fails to prove that the transaction is eligible, he/she shall not enjoy the Promotion.
- 4.** In case of any dispute related to this Promotion, Tiki and HSBC shall resolve disputes in cooperation with the customer. If the parties fail to reach an agreement, disputes will be resolved in accordance with Vietnamese laws.
- 5.** These Terms and Conditions can be amended at any time by Tiki and HSBC. After completing necessary procedures as required by law, the adjustment will be updated on Tiki before applied date.
- 6.** These Terms and Conditions are available in both English and Vietnamese versions. In case of any discrepancy or inconsistency between the English version and Vietnamese version, the Vietnamese version shall prevail.